



© ICRC Thomas Pizer

How we work

We are part of the Family Links Network which comprises the International Committee of the Red Cross and the 188 Red Cross and Red Crescent national Societies.

In accordance with our fundamental principles, we are neutral and impartial.

Your data and the data of the searched person are treated on a strictly confidential basis.

Portuguese Red Cross is a humanitarian independent organization and only with your express wish will contact authorities.

Our services are for **free**.

Our contacts

Restoring Family Links Service
Portuguese Red Cross
Jardim 9 Abril 1-5 | 1249-083 Lisboa

Telephone: 213913935
Email: pesquisa@cruzvermelha.org.pt
tracing@cruzvermelha.org.pt
www.cruzvermelha.pt

Are you looking for a family member
www.familylinks.icrc.org
Can help you



REESTABELECIMENTO
DOS LAÇOS FAMILIARES



© ICRC Afredita Hibrhimaj

**PORTUGUESE RED CROSS
HELPS PEOPLE TRACE
THEIR LOVE ONES**



Portuguese Red Cross is part of
the International Red Cross and
Red Crescent Movement





© ICRC Fred Clark

The PRC Restoring Family Links Service

The Portuguese Red Cross (PRC) Restoring Family Links service is available to anyone living in Portugal who wants to find a missing family member.

Family members can be separated by war, natural disasters or migration. In the turmoil, panic and terror, family members can be separated in minutes, sometimes leading to long years of anguish and uncertainty about the fate of children, parents or spouses.

Trying to locate people and put them back into contact with their relatives is a major challenge for the Red Cross and Red Crescent Family Links Network around the world.



© ICRC Alan Pentucci

What we do

Search for family members

Have you lost contact with a relative and you do not know where he/she is?

We search world-wide for people who have been separated or are missing because of war, disasters and migration.

Messages to relatives

You know the address of your relatives but cannot get in contact with them in the usual way (post, telephone, internet)?

On a global basis we are sending "red cross messages" that are often the only chance for separated family members to stay in contact.

Confirmation of detention

Were you detained during an armed conflict and were visited by delegates of the International Committee of the Red Cross (ICRC) during your internment? We can try to obtain an attestation.



© ICRC Woytek-Lembryk

Other services

Obtaining information on health or welfare if you have lost contact with elderly or sick relatives abroad.

Passing on important documents when no other channels are available.

Clarify the fate of a missing relative.

We follow your case personally and treat your information on a confidential basis, keeping you updated on the status of the search.

Our capacity to locate people depends on the local circumstances, including the security situation of the country.